

MASONS GEOGRID WARRANTY



MASONS
Designed Smart, Built Tough.

V1.0 March 2026

WARRANTY GENERAL TERMS

Masons NZ Ltd warrants that Masons GeoGrid Ground Stabiliser will be free from defects in materials and manufacturing for a period of **10 years** from the date of purchase.

When installed and used in accordance with Masons NZ Ltd installation guidelines and for its intended purpose, the product will perform as described in Masons published technical literature.

What this warranty covers

At the time of delivery the product will:

- › Be free from defects in materials and factory workmanship
- › Conform to the product performance characteristics stated in Masons literature
- › Be suitable for ground stabilisation applications when installed correctly

If a defect occurs and is proven during the warranty period, Masons NZ Ltd may, at its discretion:

- › Replace the defective product; or
- › Refund the purchase price of the defective product.

Warranty conditions

This warranty applies only where:

- › The product has been installed according to Masons installation instructions
- › The product has been used for its intended purpose (ground stabilisation with appropriate aggregate fill)
- › Proof of purchase is supplied
- › A claim is made within 30 days of the defect becoming apparent.

Exclusions

This warranty does not cover:

- › Incorrect installation or unsuitable base preparation
- › Structural movement or settlement of the underlying ground
- › Damage caused by misuse, overloading or alteration of the product
- › Normal wear and tear
- › Acts of nature such as flooding, earthquakes or other extreme events.

Limitation of liability

Masons NZ Ltd's liability under this warranty is limited to replacement or refund of the defective product only. Labour, removal, reinstatement or consequential losses are not covered.

This warranty is in addition to any rights the customer may have under the Consumer Guarantees Act 1993.